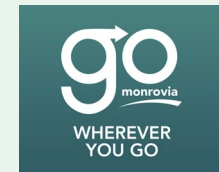


# GoMonrovia Expansion Workshop



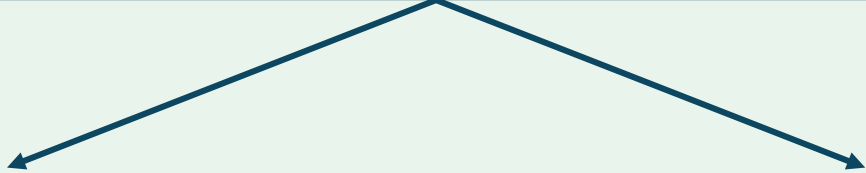
**October 23, 2023**



## GoMonrovia – City's Transportation Program



# GoMonrovia



## Monrovia Transit



## Standard Lyft

Lyft 4  
Pickup in 7 min  
**\$3.00**  
\$7.86  
5:37 PM

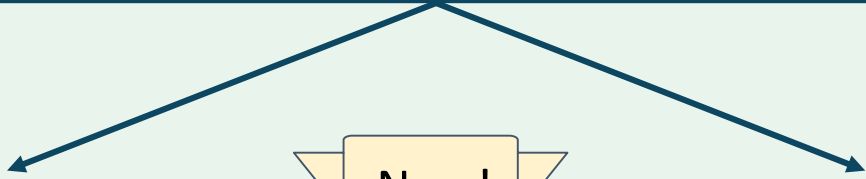


### Add Lyft Pass

Enter the code your organization provided to add your pass.

  
 X

# GoMonrovia




New!

Monrovia Transit


Accessible Lyft

Standard Lyft



 **Mon Transit** 4  
in 6 min

**\$0.50**  
\$7.42  
7:33 AM

 **Lyft** 4  
Pickup in 7 min

**\$3.00**  
\$7.86  
5:37 PM



### Add Lyft Pass

Enter the code your organization provided to add your pass.

Enter code  
GOMONROVIA




# GoMonrovia


Monrovia Transit

New!

Accessible Lyft



 **Mon Transit** 4  
in 6 min

 **\$0.50**  
\$7.42  
7:33 AM



# Monrovia Transit

- Curb-to-curb, dial-a-ride transportation service
- Wheelchair accessible vehicles
- Call to request/schedule a ride
- \$0.50 each way, cash only
- Ride within Monrovia, Bradbury, and other pre-approved locations



# What's new to Monrovia Transit?



- Passengers with disabilities AND seniors (62+) eligible to ride



- Ride Monrovia Transit at any time, on any day



- **Accessible Lyft**  
Request a ride and pay for a ride on Monrovia Transit through the Lyft app



# How to Apply

- Passengers with disabilities *and* seniors 62+ now eligible!
- Passengers younger than 18 *must* be accompanied by an adult
- Register by filling out the application
  - Public Works 600 S. Mountain Ave, Monrovia, CA 91016
  - [gomonrovia.com/by-transit/](http://gomonrovia.com/by-transit/)



GoMonrovia  
Monrovia Dial-A-Ride Eligibility Application  
Please return to:  
600 S. Mountain Monrovia, CA 91016  
Phone: Sophia Sousa at 626-932-5512  
Email: gomonrovia@ci.monrovia.ca.us

## Monrovia Dial-A-Ride Eligibility Instructions

Each application will be reviewed for eligibility. Please answer fully all of the questions on the form and return it to the Monrovia Public Works Department. Incomplete applications will not be processed and will be returned to you for completion.

Submit the following to initiate your Dial-A-Ride Certification:

1. Completed Application
2. Waiver
3. California State Identification Card
4. Disability Eligibility

<u>Passenger Eligibility:</u>	<u>Travel Needs</u>
Please be prepared to provide any one of the following documents to certify eligibility: <ul style="list-style-type: none"><li><input type="checkbox"/> Current Access ID Card</li><li><input type="checkbox"/> Identification Card for Senior Passenger</li><li><input type="checkbox"/> Current SSI/SSDI award letter</li><li><input type="checkbox"/> Valid Blue California DMV Disabled Placard receipt</li><li><input type="checkbox"/> Dept. of Veterans Affairs Documentation of service connected disability</li><li><input type="checkbox"/> Current Transit Discount ID for Disability</li><li><input type="checkbox"/> Other: _____</li></ul>	Which of the following mobility aids or equipment do you use when traveling to destinations outside of your home? <ul style="list-style-type: none"><li><input type="checkbox"/> None</li><li><input type="checkbox"/> Manual Wheelchair</li><li><input type="checkbox"/> Electric Wheelchair</li><li><input type="checkbox"/> 3 or 4 Wheel Scooter</li><li><input type="checkbox"/> Walker</li><li><input type="checkbox"/> Cane</li><li><input type="checkbox"/> Crutches</li><li><input type="checkbox"/> Leg Braces</li><li><input type="checkbox"/> Service Animal</li><li><input type="checkbox"/> Portable Oxygen</li><li><input type="checkbox"/> Other: _____</li></ul>

### Applicant Information:

Full Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

### Primary Language:

- English  Spanish  Other



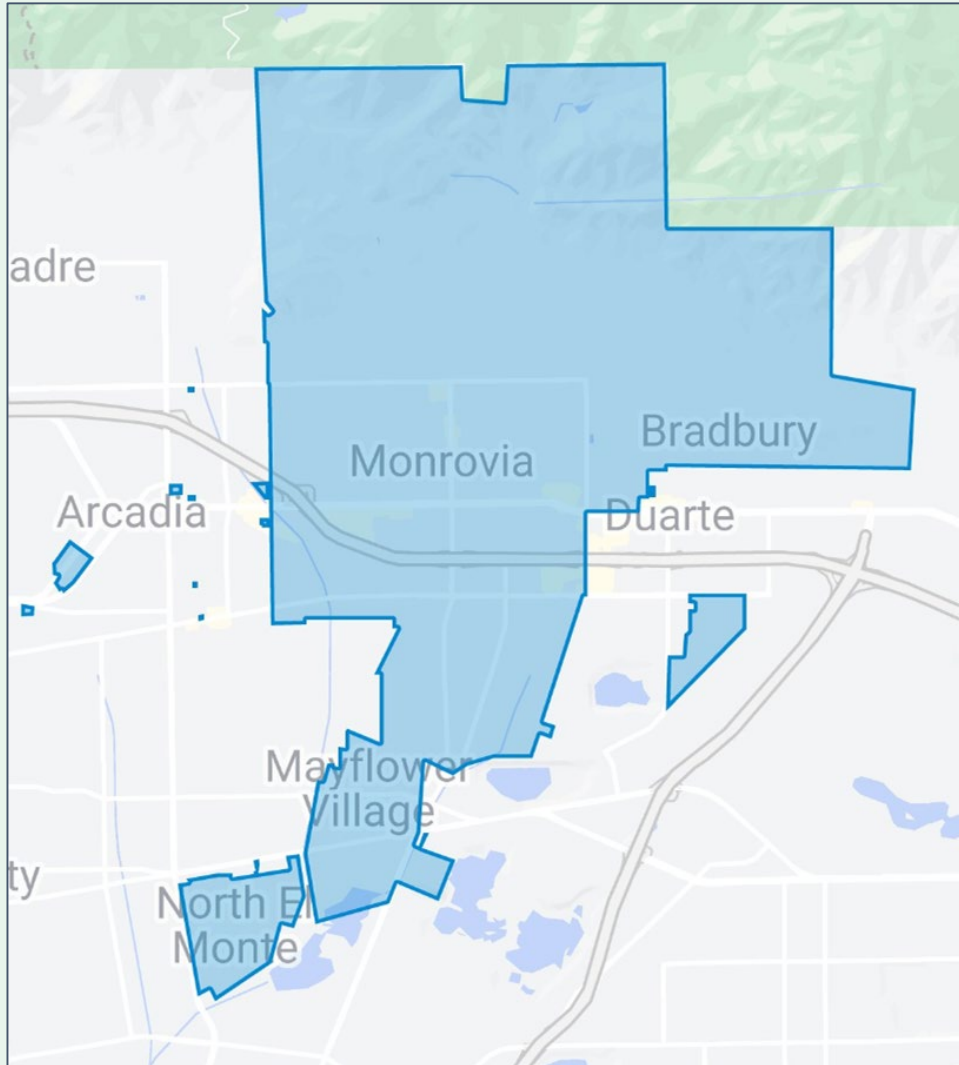


# 24/7 Service

- Catch a ride on Monrovia Transit on any day, at any time!
- Schedule rides in advance
  - Medical appointments – up to 30 days
  - Non-medical appointments – up to one day



# Service Area Map



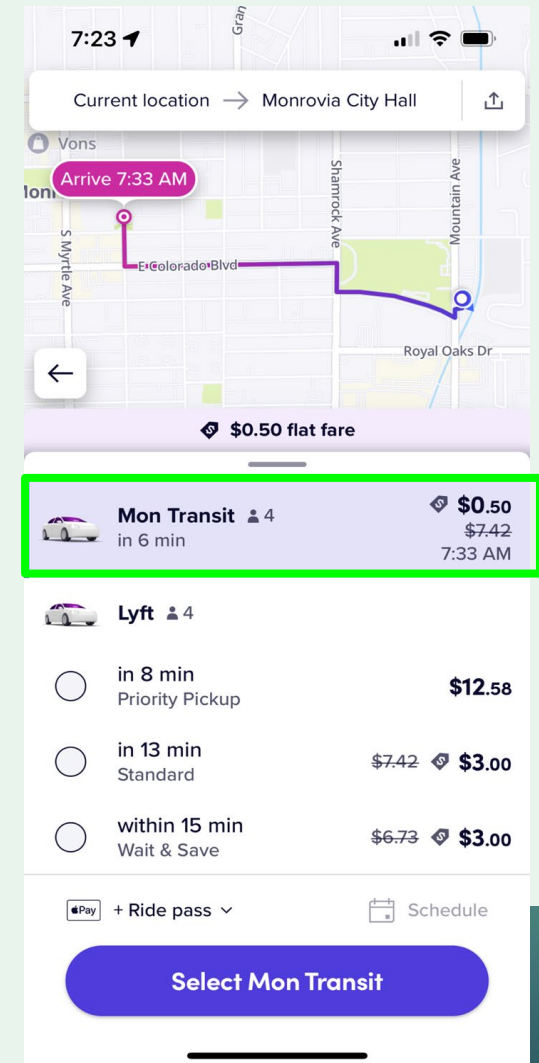
Ride anywhere within:

- Monrovia
- Bradbury
- Adjacent county islands
- Target in Duarte
- Pre-approved medical locations



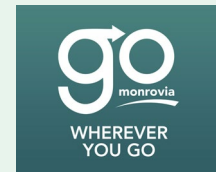
# Request Rides Through Accessible Lyft

- Request Monrovia Transit rides through Lyft for *on-demand* service!
- Must be an approved Monrovia Transit rider
- Best used for:
  - Spontaneous trips
  - Return trips from appointments



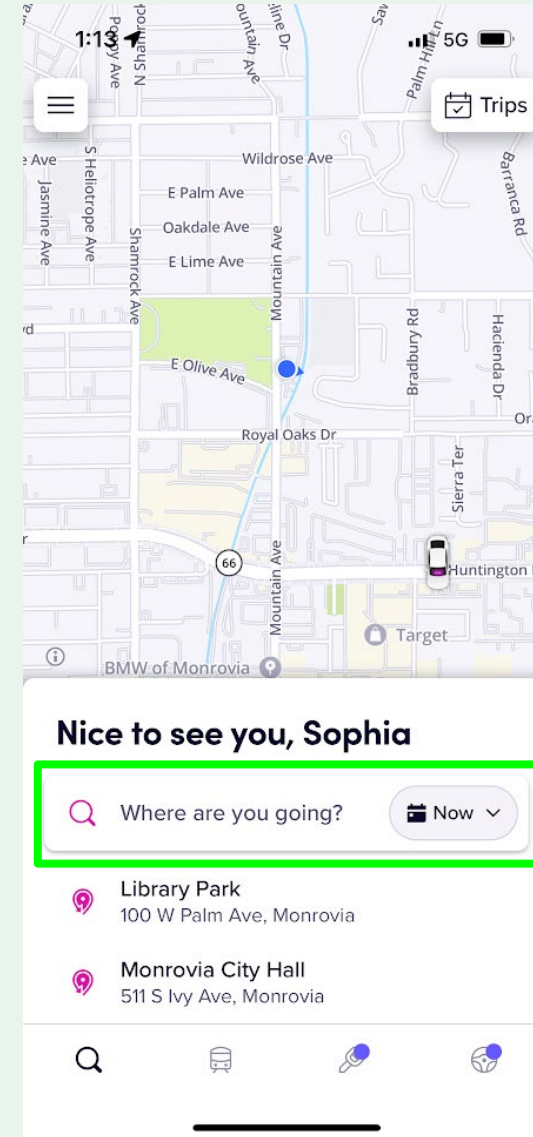
# How to Request a Ride on Monrovia Transit Using Lyft

For *approved* Monrovia Transit riders

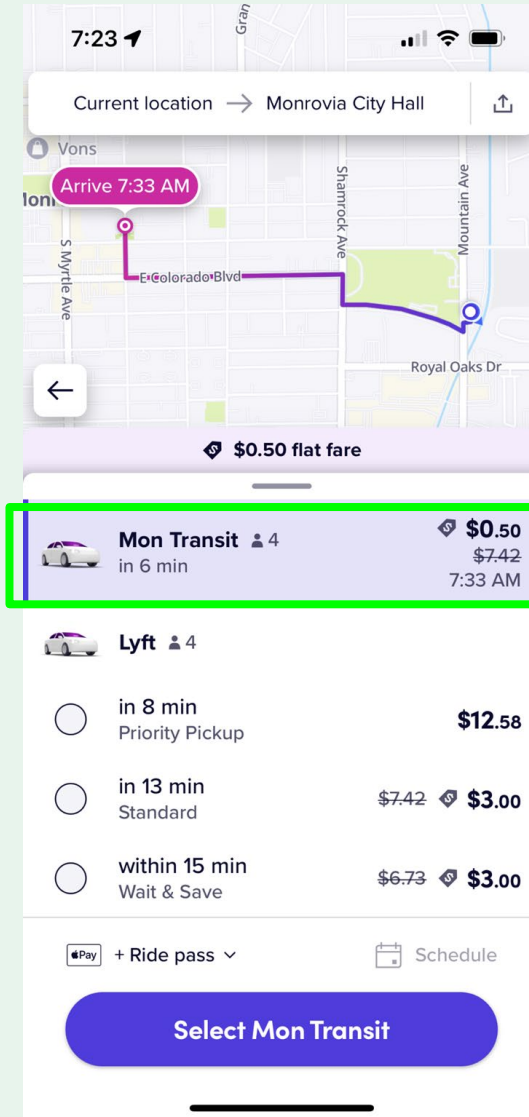
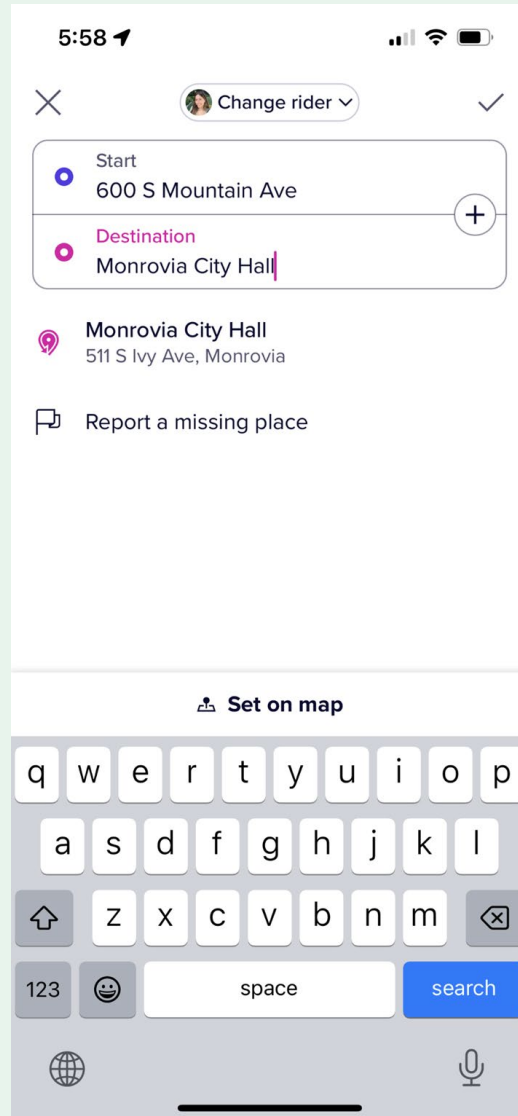


# Request Rides Through Accessible Lyft

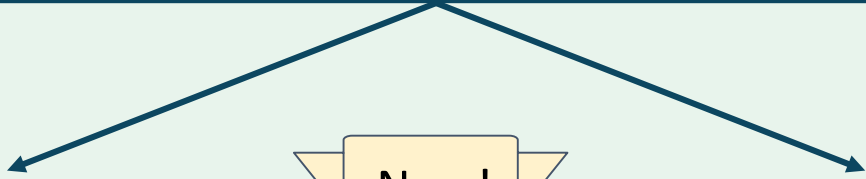
- Open the Lyft App
- Tap “Where are you going?”
- Type in the name of the location or the address
- **Make sure your start and end locations are within the Monrovia Transit service area**



# Request Rides Through Accessible Lyft



# GoMonrovia




New!

Monrovia Transit


Accessible Lyft

Standard Lyft



 **Mon Transit** 4  
in 6 min

**\$0.50**  
\$7.42  
7:33 AM

 **Lyft** 4  
Pickup in 7 min

**\$3.00**  
\$7.86  
5:37 PM



### Add Lyft Pass

Enter the code your organization provided to add your pass.

Enter code  
GOMONROVIA



# GoMonrovia

## Standard Lyft



Lyft 4  
Pickup in 7 min

**\$3.00**  
\$7.86  
5:37 PM

### Add Lyft Pass

Enter the code your organization provided to add your pass.





# Standard Lyft

- \$3.00 flat fare trips within Monrovia *only*, approved medical locations, and Target in Duarte
- Private Lyft drivers unaffiliated with the City
- 24/7 service, including holidays
- Pay through the app



## Add Lyft Pass

Enter the code your organization provided to add your pass.

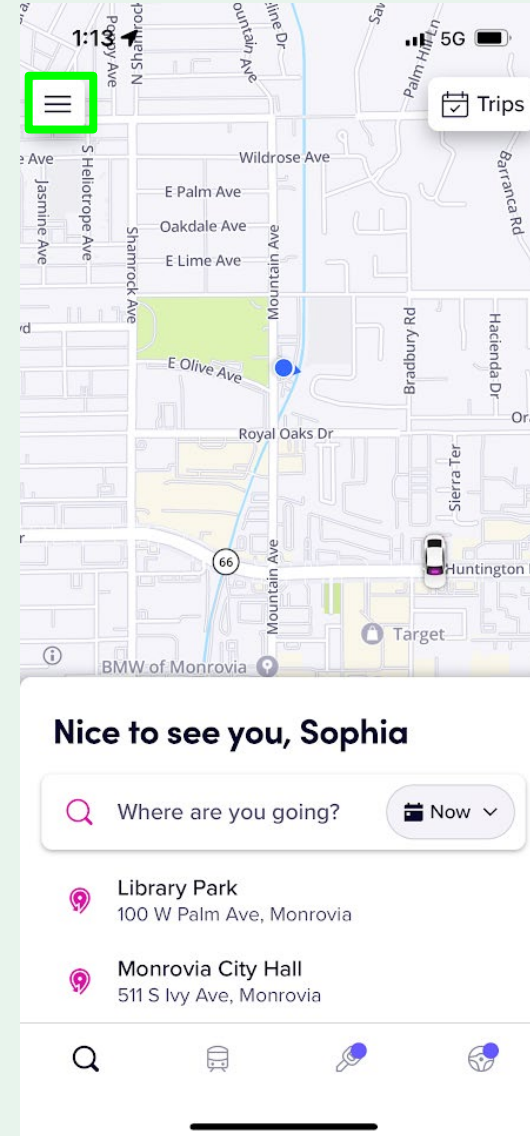
Enter code

GOMONROVIA



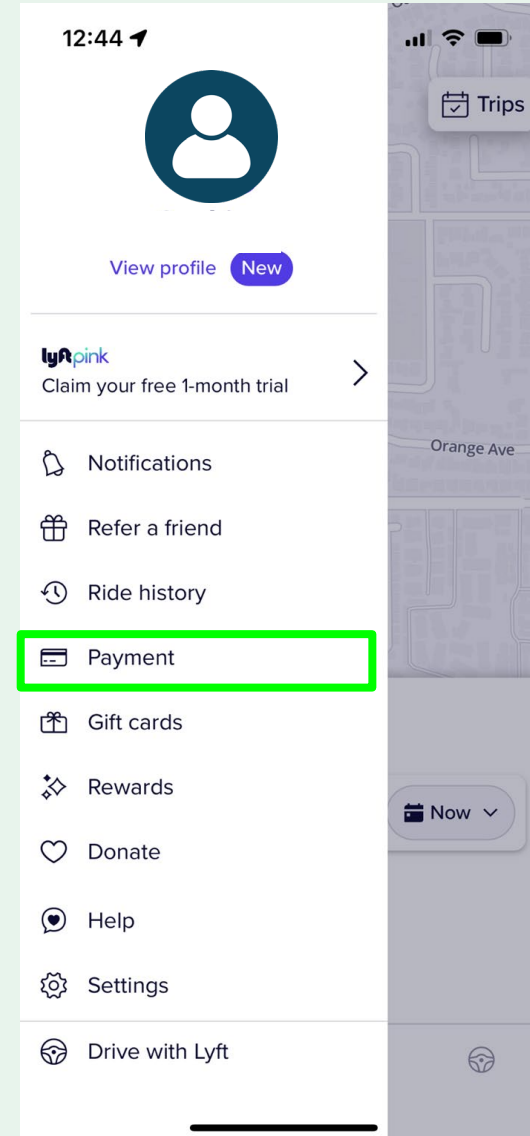
# Adding the Lyft Pass

- Open the Lyft App
- Open the menu in top left corner



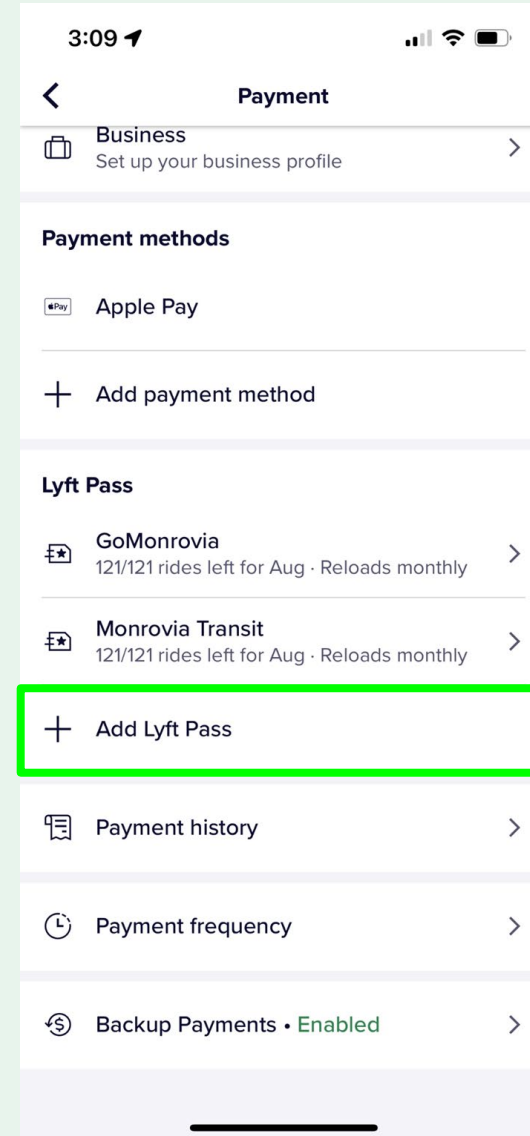
# Adding the Lyft Pass

- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”



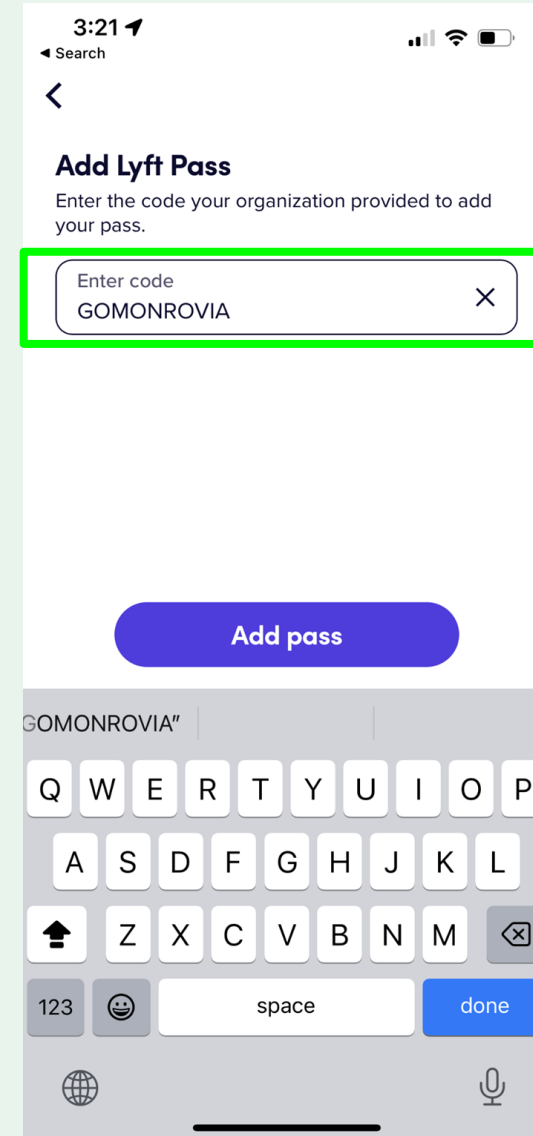
# Adding the Lyft Pass

- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”
- Tap “Add Lyft Pass”

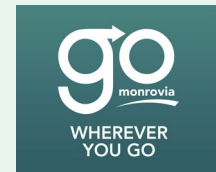


# Adding the Lyft Pass

- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”
- Tap “Add Lyft Pass”
- Add the code “GOMONROVIA”

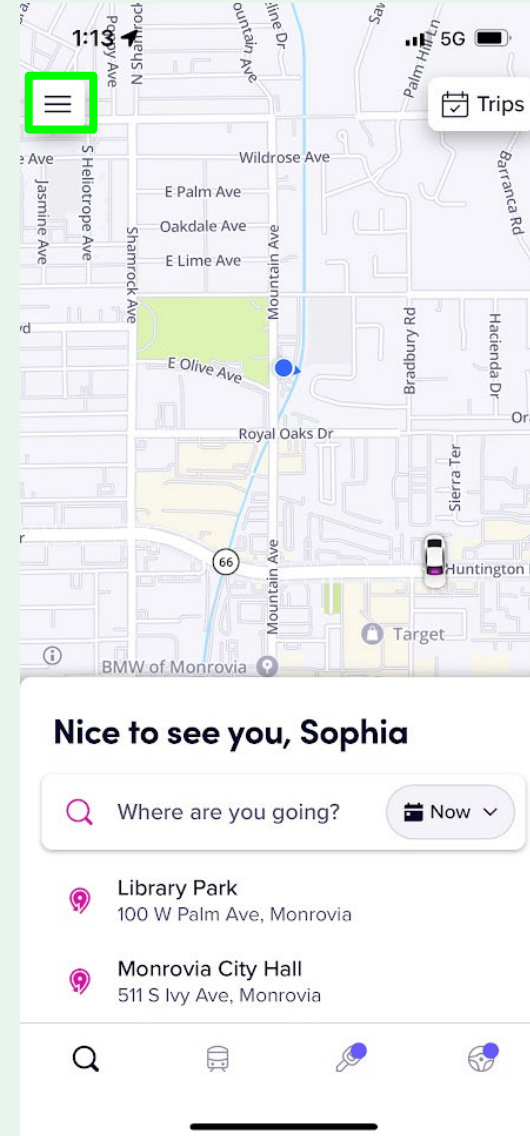


# Verifying Access to Lyft Passes



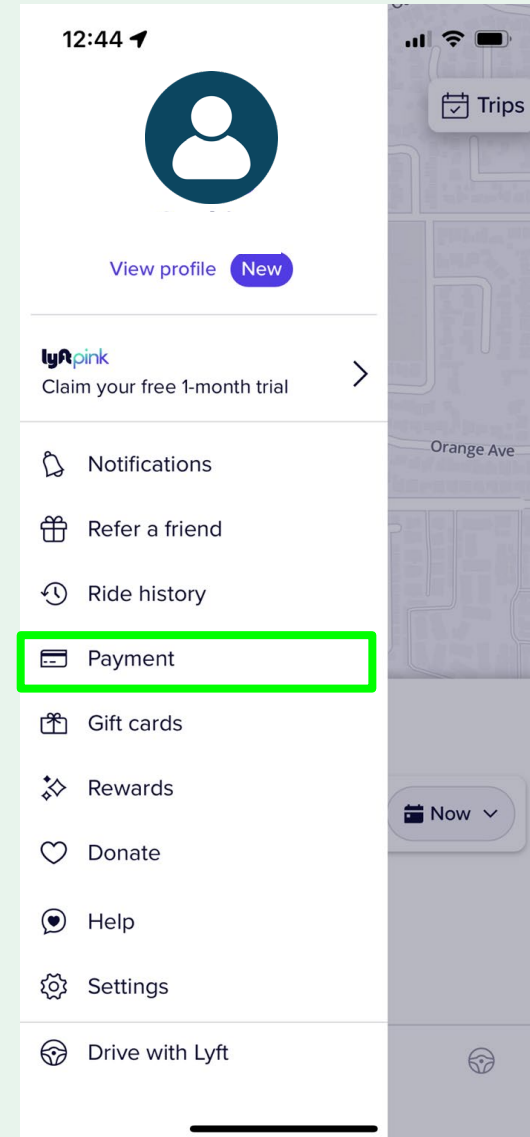
# Verifying Access to Monrovia Transit

- Open the Lyft App
- Open the menu in top left corner



# Verifying Access to Monrovia Transit

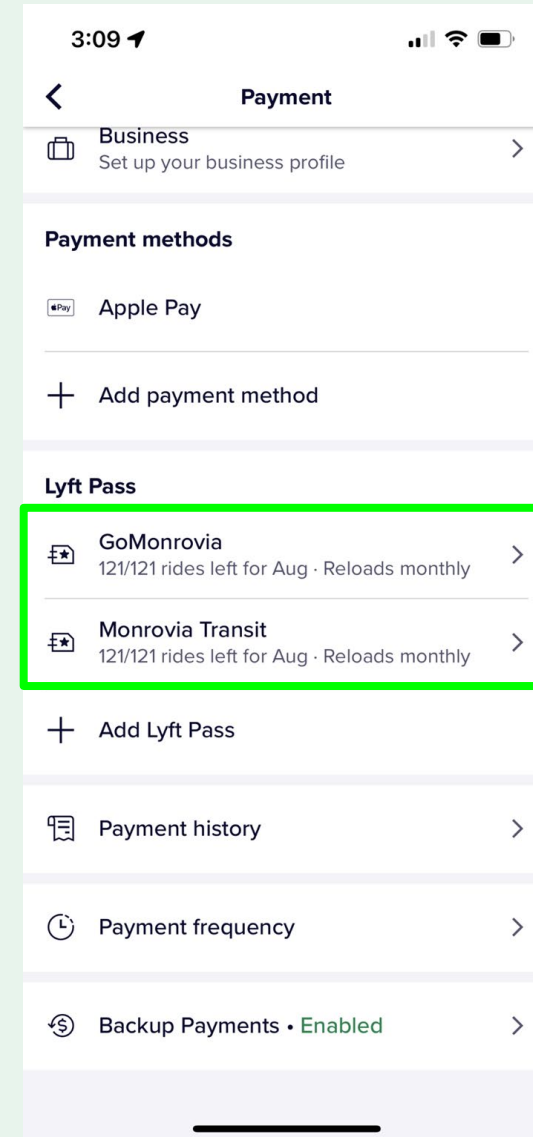
- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”





# Verifying Access to Monrovia Transit

- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”
- Verify that the “Monrovia Transit” Lyft pass is present



# Questions?

Contact Sophia Sousa

(626) 932-5512

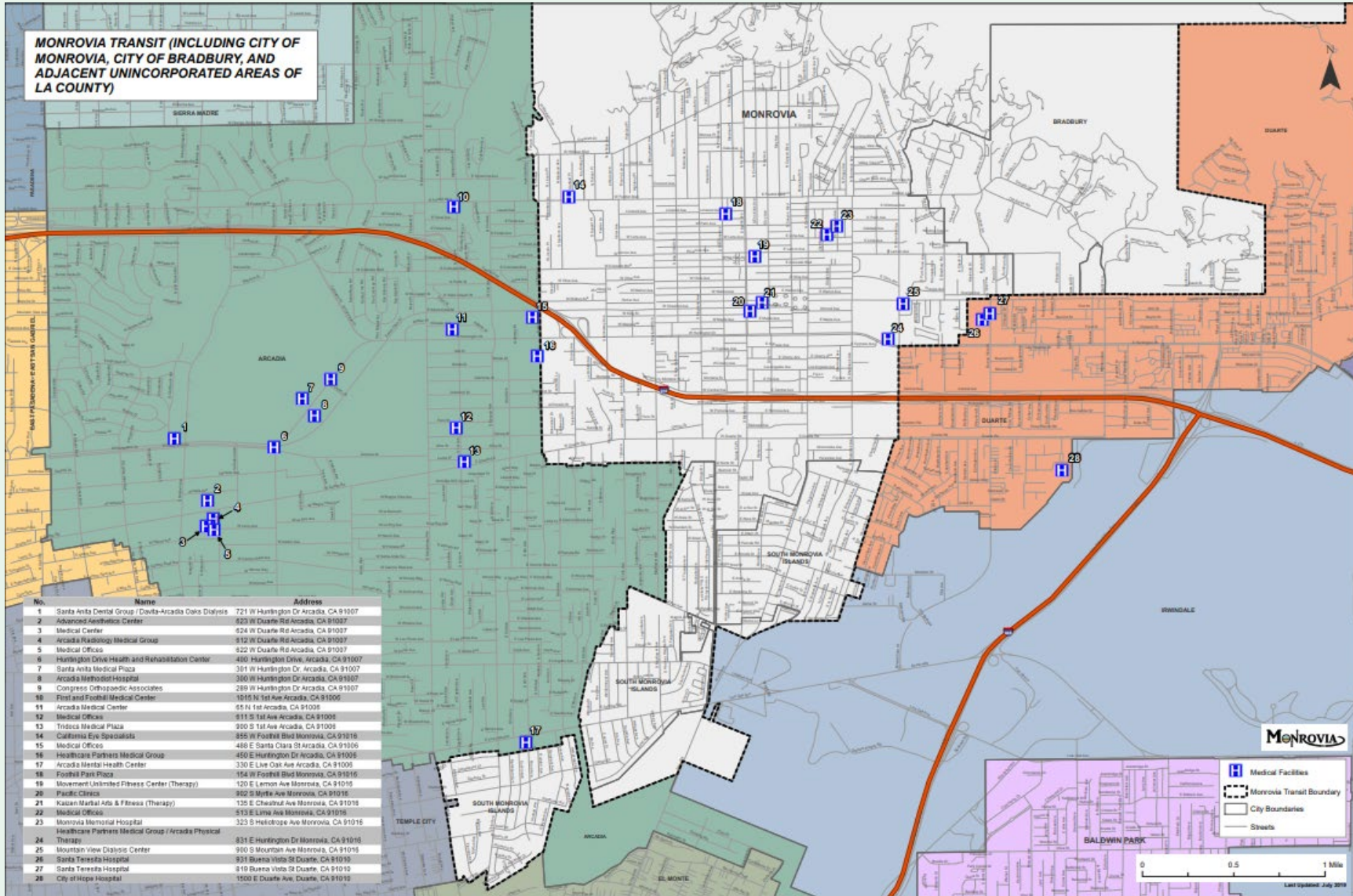
[ssousa@ci.monrovia.ca.us](mailto:ssousa@ci.monrovia.ca.us)



# List of Approved Medical Locations Outside the Monrovia Transit Service Area

Name	Address
Santa Anita Dental Group / Davita-Arcadia Oaks Dialysis	721 W Huntington Dr Arcadia, CA 91007
Advanced Aesthetics Center	623 W Duarte Rd Arcadia, CA 91007
Medical Center	624 W Duarte Rd Arcadia, CA 91007
Arcadia Radiology Medical Group	612 W Duarte Rd Arcadia, CA 91007
Medical Offices	622 W Duarte Rd Arcadia, CA 91007
Huntington Drive Health and Rehabilitation Center	400 Huntington Dr Arcadia, CA 91007
Santa Anita Medical Plaza	301 W Huntington Dr Arcadia, CA 91007
USC Arcadia Hospital	300 W Huntington Dr Arcadia, CA 91007
Congress Orthopaedic Associates	289 W Huntington Dr Arcadia, CA 91007
Medical Offices	150 N Santa Anita Ave Arcadia, CA 91006
First and Foothill Medical Center	1015 N 1st Ave Arcadia, CA 91006
Arcadia Medical Center	65 N 1st Arcadia, CA 91006
Medical Offices	611 S 1st Ave Arcadia, CA 91006
Tridocs Medical Plaza	900 S 1st Ave Arcadia, CA 91006
Medical Offices	488 E Santa Clara St Arcadia, CA 91006
Optum - Arcadia	450 E Huntington Dr Arcadia, CA 91006
Arcadia Mental Health Center	330 E Live Oak Ave Arcadia, CA 91006
Santa Teresita Medical Office	931 Buena Vista St Duarte, CA 91010
Santa Teresita Assisted Living	819 Buena Vista St Duarte, CA 91010
Target	1050 Huntington Dr, Duarte, CA 91010
City of Hope Hospital	1500 E Duarte Ave, Duarte, CA 91010

# Map of Monrovia Transit Service Area



Monrovia  
Transit Service  
Area

Approved  
Medical  
Location