



How to Use Monrovia Transit on Lyft

For Passengers with Disabilities and Senior Passengers (62+)





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Step 1: Register for Monrovia Transit






Step 1: Register for Monrovia Transit



- Register for Monrovia Transit by filling out the application.
- To get an application:
 - Pick one up at Public Works
600 S. Mountain Ave,
Monrovia, CA 91016
 - Download it online at
gomonrovia.com/by-transit/

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GoMonrovia
Monrovia Dial-A-Ride Eligibility Application
Please return to:
600 S. Mountain Monrovia, CA 91016
Phone: Sophia Sousa at 626-932-5512
Email: gomonrovia@ci.monrovia.ca.us

Monrovia Dial-A-Ride Eligibility Instructions

Each application will be reviewed for eligibility. Please answer fully all of the questions on the form and return it to the Monrovia Public Works Department. Incomplete applications will not be processed and will be returned to you for completion.

Submit the following to initiate your Dial-A-Ride Certification:

1. Completed Application
2. Waiver
3. California State Identification Card
4. Disability Eligibility

<u>Passenger Eligibility:</u>	<u>Travel Needs</u>
Please be prepared to provide any one of the following documents to certify eligibility:	Which of the following mobility aids or equipment do you use when traveling to destinations outside of your home?
<input type="checkbox"/> Current Access ID Card	<input type="checkbox"/> None
<input type="checkbox"/> Identification Card for Senior Passenger	<input type="checkbox"/> Manual Wheelchair
<input type="checkbox"/> Current SSI/SSDI award letter	<input type="checkbox"/> Electric Wheelchair
<input type="checkbox"/> Valid Blue California DMV Disabled Placard receipt	<input type="checkbox"/> 3 or 4 Wheel Scooter
<input type="checkbox"/> Dept. of Veterans Affairs Documentation of service connected disability	<input type="checkbox"/> Walker
<input type="checkbox"/> Current Transit Discount ID for Disability	<input type="checkbox"/> Cane
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Crutches
	<input type="checkbox"/> Leg Braces
	<input type="checkbox"/> Service Animal
	<input type="checkbox"/> Portable Oxygen
	<input type="checkbox"/> Other: _____

Applicant Information:
Full Name: _____

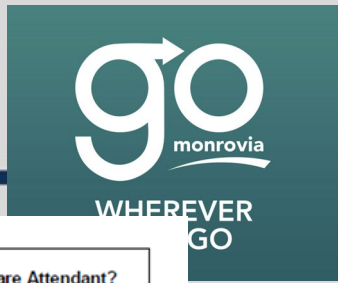
Home Address: _____

Phone Number: _____ Email Address: _____
Primary Language:
☐ English ☐ Spanish ☐ Other





Step 1: Register for Monrovia Transit



- Sign the waiver on the back of the application.
- Return application/waiver and proof of eligibility to:
 - Monrovia Dept. of Public Works
600 S. Mountain Ave,
Monrovia, CA 91016

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<u>In case of emergency, whom should we contact?</u> Name: _____ Relationship: _____ Phone: _____	<u>Do you travel with a Personal Care Attendant?</u> <input type="checkbox"/> Always <input type="checkbox"/> Sometimes <input type="checkbox"/> Never
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Waiver, Release and Discharge of Liability

In consideration of my being permitted to enroll and participate in Monrovia Transit ("said activity" herein) sponsored by the City of Monrovia, I hereby voluntarily waive, release and discharge in advance any and all actions or causes of action and claims for personal injury, property damage, or wrongful death which I may have, or which may hereafter accrue to me, my heirs or any other successors in interest as a result of my participation in said activity including activities incidental thereto, and for whatever period said activity may continue. This release is intended to the fullest extent permitted by law, to waive, release and discharge in advance the City of Monrovia and their respective elected officials, officers, employees and agents (hereafter "Discharged Parties") from any liability for personal injury, property damage or wrongful death caused by any act or omission by such Discharged Parties.

I understand that serious and minor accidents occasionally occur during said activity and that participants occasionally sustain fatal or serious personal injuries and as a consequence I assume those risks and agree that under no circumstances will I or any of my heirs, assign or any other successors in interest prosecute any civil action or present any claim for personal injury, property damage or wrongful death against the Discharged Parties who, through negligence or otherwise, might otherwise be liable to me, or my heirs, or other successors in interest for damages.

I further agree, for myself and on behalf of my heirs and any other successors in interest, that in the event any claim for personal injury, property damage or wrongful death shall be prosecuted against the Discharged Parties or any of them, as a result of my participation in said activity, I shall indemnify and hold harmless the Discharged Parties from any and all liability, claims and/or wrongful death.

<u>Signature:</u> _____	
<input type="checkbox"/> I certify that the information I gave in this application is true and correct	
<input type="checkbox"/> Applicants must be 18 years of age to sign independently. Otherwise, the signature of a guardian is required.	
Application Representative: If applicant is under 18 years of age or someone other than the applicant is completing this application, the following must be provided	
Name: _____	Signature: _____
Relationship to Applicant: _____	Phone Number: _____





Step 1: Register for Monrovia Transit



Proof of eligibility:

- Identification Card (for senior passengers)
- Current Access ID Card
- Current SSI/SSDI Award Letter
- Valid Blue California DMV Disabled Placard Receipt
- Dept. of Veteran Affairs Documentation of Service Connected Disability
- Current Transit Discount ID for Disability





Step 1: Register for Monrovia Transit



- Once your application is submitted and processed, a staff member will inform you that you may begin using Monrovia Transit.





Step 2: Download the Lyft App

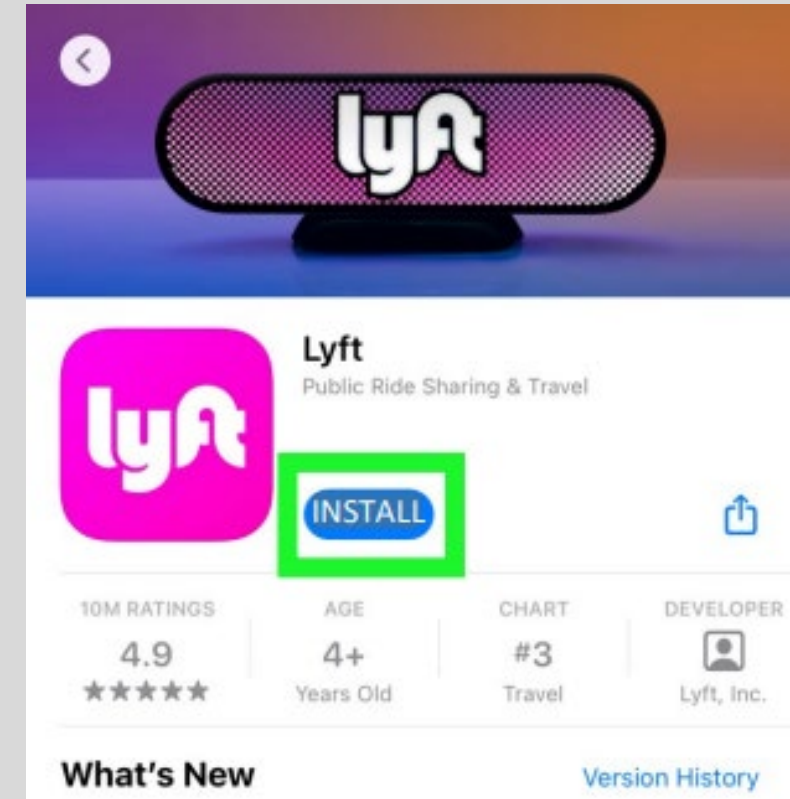




Step 2: Download the Lyft App



- On your phone, go to your app store
 - iOS App Store for iPhone
 - Google Play Store for Androids
- Search for Lyft and install the free app





Step 3: Create a Lyft Account

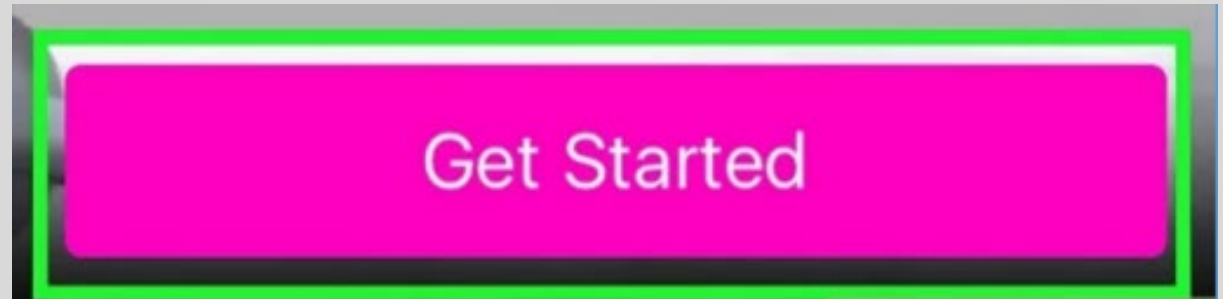
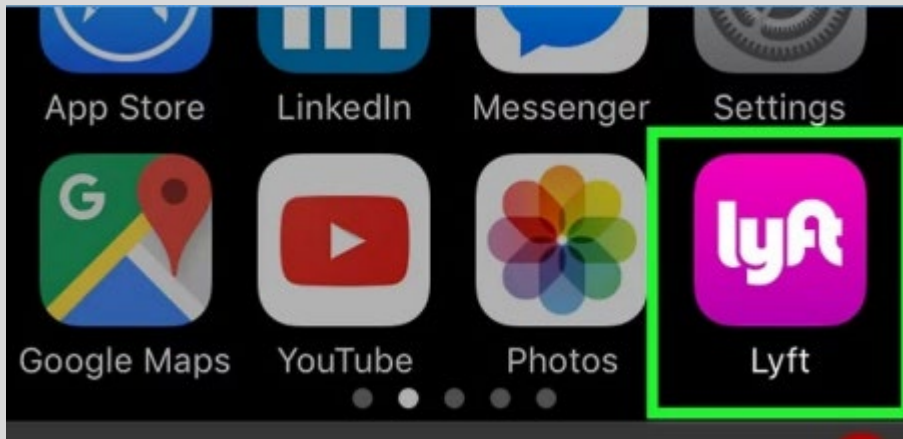




Step 3: Create a Lyft Account



- Once installed, open the Lyft app.
- Click “Get Started”





Step 3: Create a Lyft Account



- Type in your device's phone number and tap "Next"
- You'll receive a verification code via text to your phone number.
- The text should arrive immediately. If not, tap "Resend code"
- Input verification code (example below)

< Get started

Get riding within minutes

+1 (201) 555-0123

We'll send a text to verify your phone

Next

< Verify phone number

3 7 6 4 6 6

Enter the code sent to

Resend code

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Step 3: Create a Lyft Account



- Enter your first and last name, email address, and agree to Lyft's Terms of Service
- Choose whether you want Lyft to send notifications to you. Tap "Not Now" to enable them later or "OK" to receive them now.

The image shows a mobile app screen titled "Sign up". It has a back arrow in the top left. There are two input fields: the first is for "First name" and "Last name" with a person icon, and the second is for "Email" with an envelope icon. Both fields are highlighted with a green border. Below these is a checkbox with a checkmark and the text "I agree to Lyft's Terms of Service", also highlighted with a green border.

The image shows a mobile app screen titled "Turn on push notifications to get ride updates and other info". It features a graphic of a smartphone displaying a Lyft notification: "LYFT now Your driver is 1 min away". At the bottom, there are two buttons: "Not now" and "OK". The "OK" button is highlighted with a green border.



Step 4: Add a Payment Method

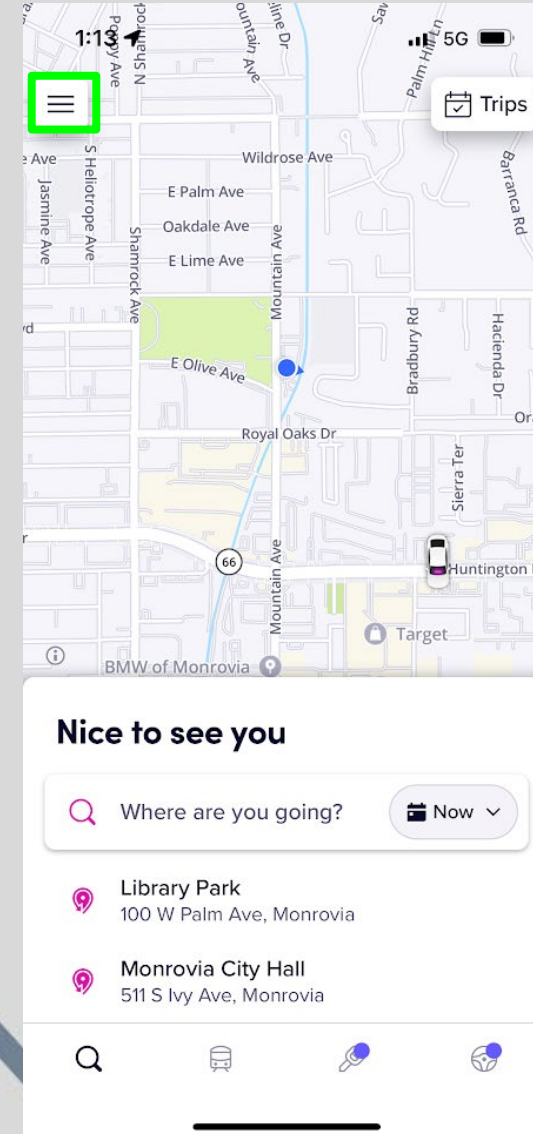




Step 4: Add a Payment Method



- Open the Lyft App
- Open the menu in top left corner

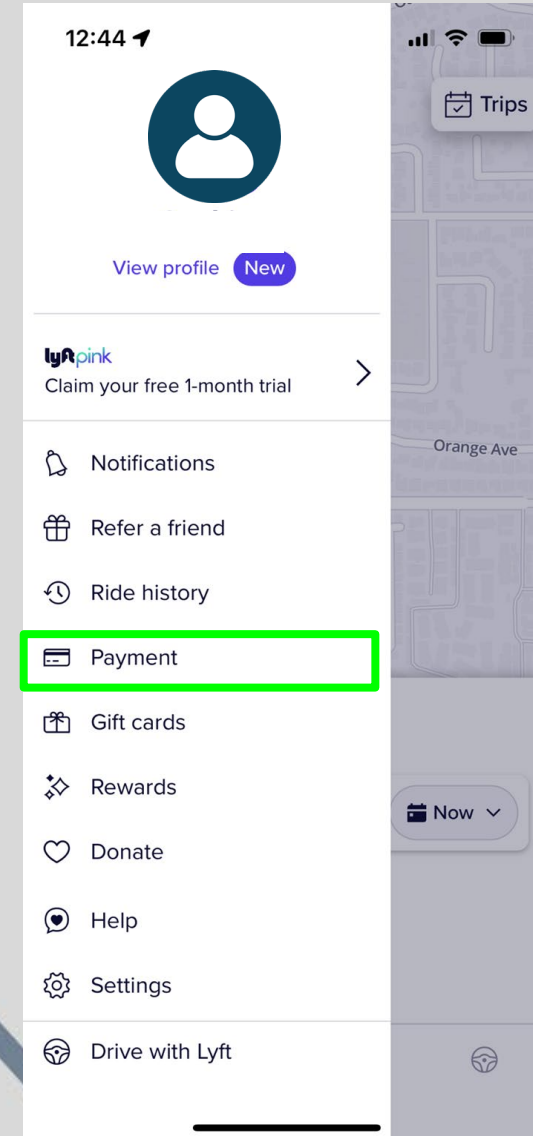




Step 4: Add a Payment Method



- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”



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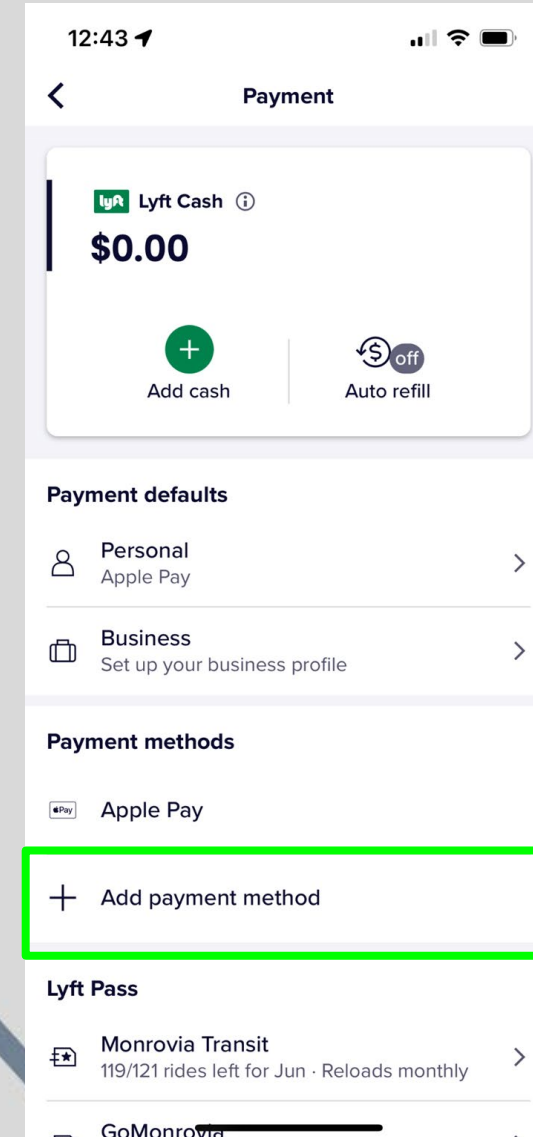




Step 4: Add a Payment Method



- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”
- Tap “Add payment method” to add or update payment information

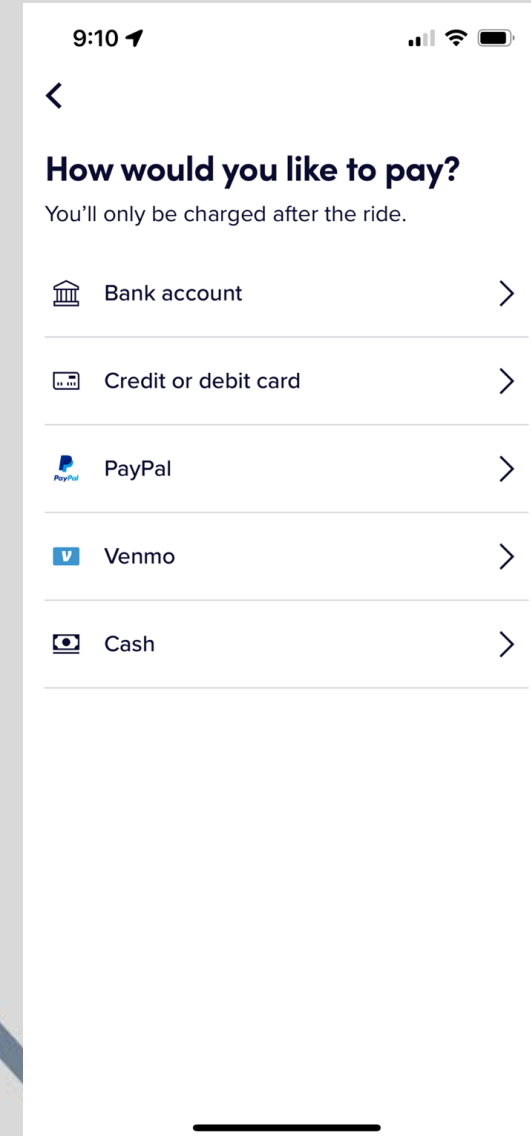




Step 4: Add a Payment Method



- Open the Lyft App
- Open the menu in top left corner
- Tap “Payment”
- Tap “Add payment method” to add or update payment information
- Select how you would like to pay and input your payment information



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Step 5: Request a Ride

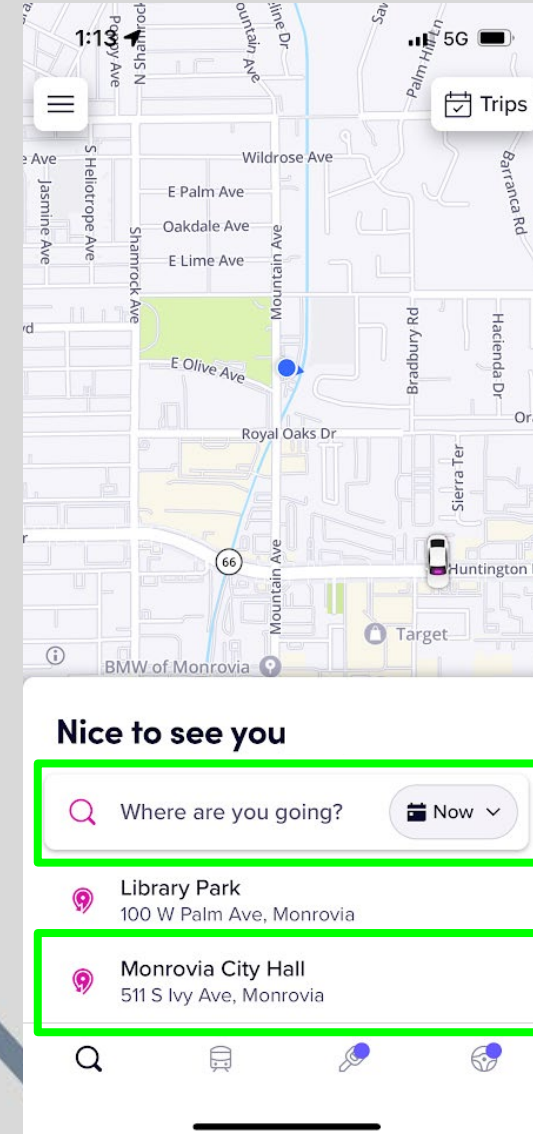




Step 5: Request a Ride



- Open the Lyft App
- Tap “Where are you going?” to manually input your address; OR
- Tap any of your previous addresses listed below
- **Make sure your start and end locations are within the Monrovia Transit service area**





Step 5: Request a Ride



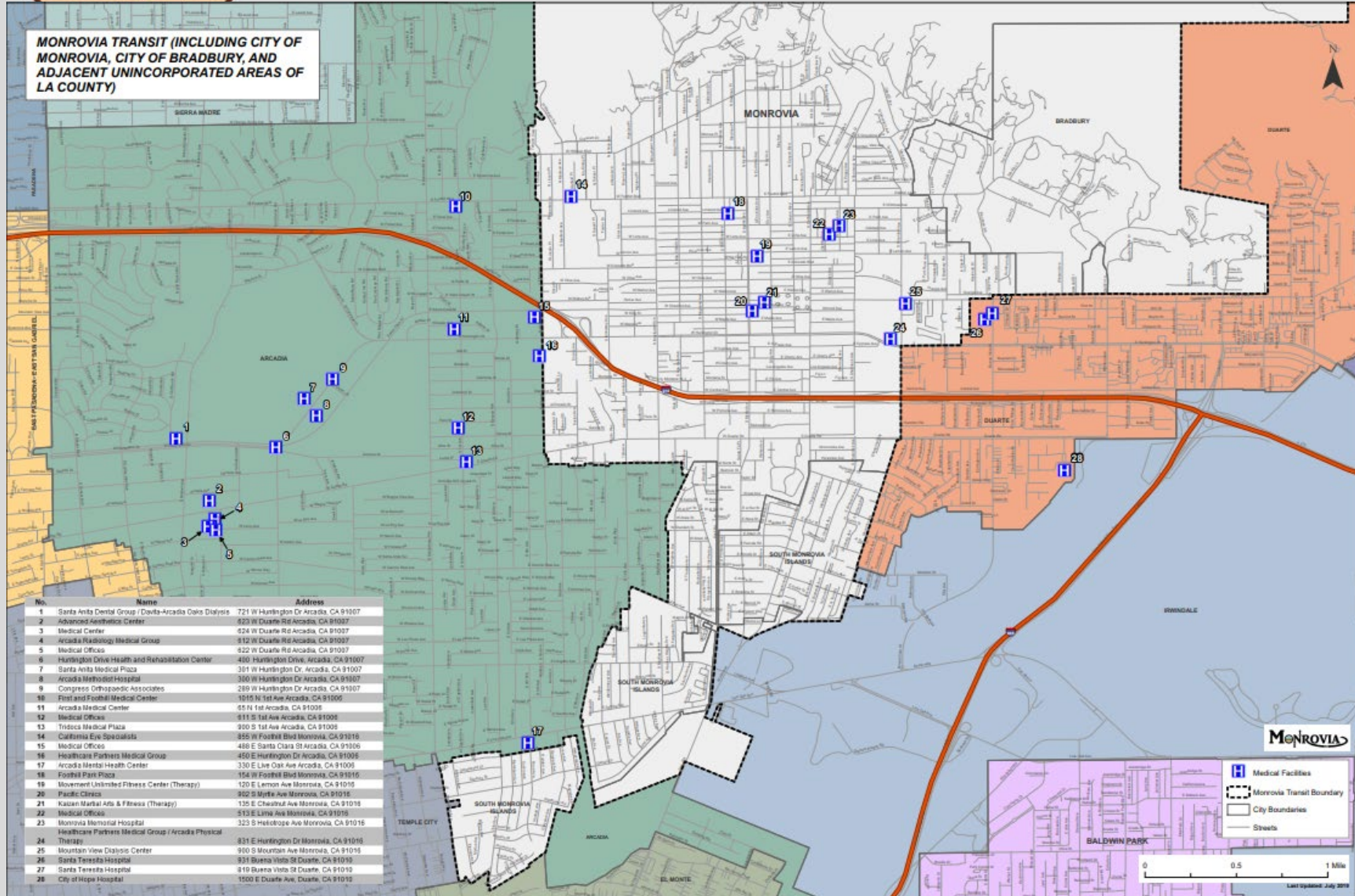
Monrovia Transit Service Area


- Cities of Monrovia and Bradbury
- Unincorporated islands adjacent to Monrovia and Bradbury city limits
- Approved medical locations within a 3 mile radius of Monrovia





Map of Monrovia Transit Service Area



 Monrovia Transit Service Area

 Approved Medical Location





List of Approved Medical Locations Outside the Monrovia Transit Service Area



Name	Address
Santa Anita Dental Group / Davita-Arcadia Oaks Dialysis	721 W Huntington Dr Arcadia, CA 91007
Advanced Aesthetics Center	623 W Duarte Rd Arcadia, CA 91007
Medical Center	624 W Duarte Rd Arcadia, CA 91007
Arcadia Radiology Medical Group	612 W Duarte Rd Arcadia, CA 91007
Medical Offices	622 W Duarte Rd Arcadia, CA 91007
Huntington Drive Health and Rehabilitation Center	400 Huntington Dr Arcadia, CA 91007
Santa Anita Medical Plaza	301 W Huntington Dr Arcadia, CA 91007
Arcadia Methodist Hospital	300 W Huntington Dr Arcadia, CA 91007
Congress Orthopaedic Associates	289 W Huntington Dr Arcadia, CA 91007
Medical Offices	150 N Santa Anita Ave Arcadia, CA 91006
First and Foothill Medical Center	1015 N 1st Ave Arcadia, CA 91006
Arcadia Medical Center	65 N 1st Ave Arcadia, CA 91006
Medical Offices	611 S 1st Ave Arcadia, CA 91006
Tridocs Medical Plaza	900 S 1st Ave Arcadia, CA 91006
Medical Offices	488 E Santa Clara St Arcadia, CA 91006
Healthcare Partners Medical Group	450 E Huntington Dr Arcadia, CA 91006
Arcadia Mental Health Center	330 E Live Oak Ave Arcadia, CA 91006
Santa Teresita Hospital	931 Buena Vista St Duarte, CA 91010
Santa Teresita Hospital	819 Buena Vista St Duarte, CA 91010
City of Hope Hospital	1500 E Duarte Ave, Duarte, CA 91010

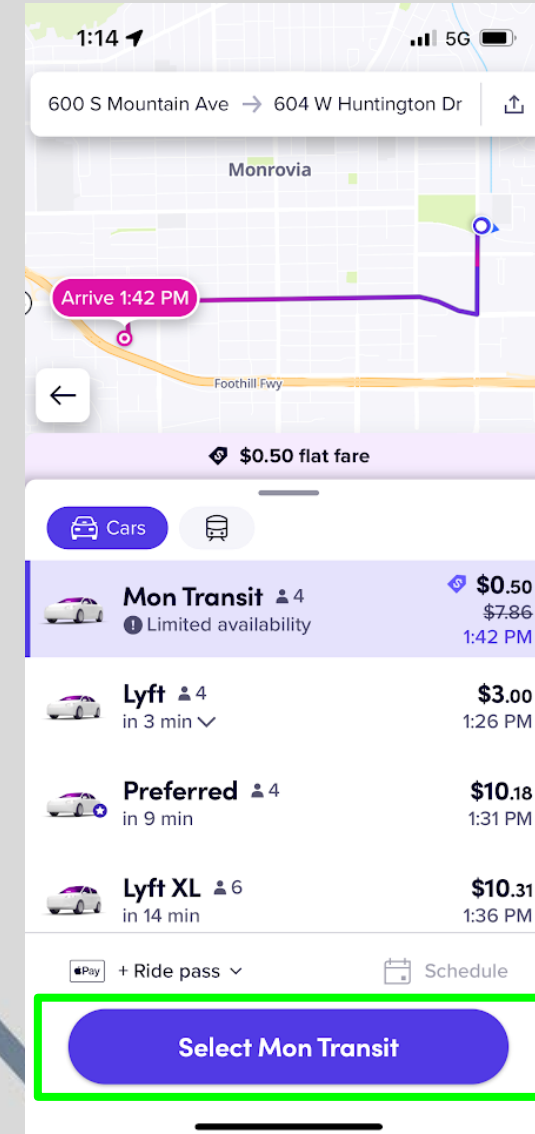




Step 5: Request a Ride



- After selecting your destination, make sure the “Mon Transit” option is highlighted
- Select Mon Transit, and a Monrovia Transit bus will be dispatched your way!





Questions?

Contact Sophia Sousa

(626) 932-5512

ssousa@ci.monrovia.ca.us

